



Forest Stewardship Council®



# Interpretations of the normative framework

CHAIN OF CUSTODY

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**Can an organization that makes custom manufactured products (e.g. woodworkers, building contractors, construction companies) choose to not present volumes (e.g. in m<sup>3</sup>) in their overview of job orders or construction projects?**

Yes, organizations that make custom manufactured products may present the annual volume summary as an overview of the job orders or construction projects instead of by product group covering the previous reporting period and other requirements as specified in Clause 4.4.

When the organization is reporting only an overview of job orders or construction projects and not the annual volume summary, the certification body may meet the reporting requirements of FSC-STD-20-011 PART III Table B Clause 4 h) by including the total number of jobs orders presented in the overview of custom projects.

<b>Code</b>	INT-STD-40-004_52
<b>Requirement (s)</b>	Clauses 5.1, 5.7 and 11.1
<b>Publication date</b>	05 July 2021

**Can organizations that sell FSC certified and labelled products on (or through) online marketplaces/ e-commerce sites and not having access to information to identify their ultimate customers (such as name and contact information) use mechanisms other than sales/delivery documents to record and pass on information regarding the FSC claims?**

Yes, organizations selling FSC certified and labelled products via online marketplaces/e-commerce sites and not having access to their customer contact information can use a combination of existing sales/delivery documents and internal sales records to record and pass on information regarding FSC claims. In the absence of sales/delivery documents, the internal sales records shall meet the requirements of Clauses 5.1 and 5.7.

NOTE 1: For Clause 5.1 b) information identifying the online marketplace/e-commerce site can be used instead of information to identify the consumer.

NOTE 2: When the date of sale to the end customer is not available or confirmed, the date of product placement on the e-commerce site/online marketplace can be used instead.

NOTE 3: In the absence of sales/delivery documents, the customers cannot further pass on the FSC claims.

The internal sales record shall be maintained up to date and presented to certification body auditors in addition to existing sales/delivery documentation. Upon request, the sales record shall be made available to the customer.

<b>Code</b>	INT-STD-40-004_44
<b>Requirement (s)</b>	Clauses 5.1; 7.3; 11.1 and 11.2
<b>Publication date</b>	17 September 2019